

online access

It's easy to access your benefits and other plan information online. Here's how:



When you create a secure member account, you have access to ID cards, plan benefits, your certificate of coverage, claim information and your remaining benefits. You can also sign up to receive your Explanation of Benefits (EOB) electronically.

- Go to **ameritas.com**
- Select the "Account Access" link in the upper right corner of the home page, then it'll bring up the "account access" page where you'll select the Dental/Vision/Hearing drop down
- Under Member, choose either "Secure Member Account" or "Secure Member Account (NY)" as applicable
- On the Login page select the "Register Now" link
- Fill out the New User Registration form and select "Create Account"
- Select "Continue" on the Account Registered page
- Enter your first name, last name, date of birth and ZIP code on the User Authorization page and select "Submit"
- On the Protected Health Information Access page, enter your SSN or member ID or enter a claim number and source code from a recent claim EOB statement and select "Submit"

After you create your member account, you can sign up for electronic EOB delivery. If you would like to receive EOBs online instead of paper copies, indicate this on the My Profile page, add your email address and select "Update."


Use your online member account to access forms, read frequently asked questions or nominate your dentist to be part of our network.



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