



connect with us

We want you to have everything you need right at your fingertips. So you can check the status of your latest claim. Access your plan's benefits information and your ID card. Locate convenient network dentists. And much more. We're as close as ameritas.com on your cell phone or tablet.

Find A Provider

- Search for a dental or vision provider.
- Look up provider results in English or Spanish.
- Check out our dental provider directory by following the instructions shown below.

Provider Locator App for iPhone and Android

- Access a map of the provider office location.
- Call the provider's office or add to contacts right from the search results screen.
- Email search results to family and friends.
- Easily refine and narrow search results.
- Look up results in Spanish.

Member Information

- Create an online secure member account and view your dental or vision benefit information.
- Access plan benefit summaries, certificates of coverage, maximum and deductible amounts and remaining benefits.
- View claims processing details, including an in-depth breakdown showing how benefits were calculated and paid out.

Online Member ID Cards

- Access, view, print, or save your dental, vision and/or hearing ID cards at ameritas.com.

Dental Provider Directory Instructions

Visit ameritas.com, select "Find a Provider" then "Find a dental provider."

Enter search criteria.*

View the search results, which include:

- | | |
|--------------------------------------|---|
| • Provider name | • Profile showing provider office hours, educational background and languages spoken [when available] |
| • Office location | |
| • Phone number | |
| • Specialty | |
| • Traveling distance [if applicable] | • Map showing provider location and driving directions |

* California residents will be prompted to choose either the Classic (PPO) or First Dental Health network. If you are part of the First Dental Health Network, your ID card will show the First Dental Health Network [EPO] logo. Questions? Check with your benefits administrator.

Resource Center

- Download forms.
- Nominate a dental provider for our network.
- Review dental glossary terms and FAQs.
- Find instructions for submitting a dental claim or pretreatment estimate.

Go Paperless

Our paperless services help save resources and reduce waste and clutter. Compared to traditional paper copies, electronic statements are more convenient and have a shorter processing turnaround time.

- Sign up to receive your explanation of benefits [EOB] statements online through your secure member account.
- Ask your benefits administrator to enroll in our electronic certificate [eCert] program.

Wellness

- Read our blogs on a variety of health topics including information about the Affordable Care Act.

Social Media

- Check out our social media channels by visiting our website and clicking on the social media icons.
- Includes a Facebook fan page, Twitter account, YouTube videos, LinkedIn pages and Pinterest posts.

Pharmacy and Eyewear Savings

- Save on hundreds of generic drug prescriptions at the everyday low price of \$4, as well as 40% off other generic prescriptions and 10-15% off most name-brand drug prescriptions.
- Members can save up to 15% off eyewear frames and lenses purchased at any Walmart Vision Center nationwide.
- Obtain your savings card through your secure member account



This information is provided by Ameritas Life Insurance Corp. (Ameritas Life). Group dental, vision and hearing care products (9000 Rev. 03-08, dates may vary by state) and individual dental and vision products (Indiv. 9000 Ed. 11-09) are issued by Ameritas Life. Some plan designs are not available in all areas. In Texas, our PPO network and plans are referred to as the Ameritas Dental Network. Some states require that producers be appointed with Ameritas Life before soliciting its products. To become appointed with Ameritas Life, please call 800-659-2223. Most plans for groups with 26 or more enrolled lives are administered by Ameritas Life. Billing and eligibility for most plans with 25 or fewer enrolled lives are provided by HealthPlan Services, Inc.

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